# BACHELOR'S PROGRAMME SOCIAL WORK 3RD YEAR OF STUDY, 2ND SEMESTER

Course title	MANAGEMENT AND EVALUATION OF SOCIAL WORK PROGRAMS
Course code	L:AS35
Course type	Full attendance / Tutorial
Course Level	1st cycle (Bachelor's degree)
YEAR OF STUDY, SEMESTER	3 <sup>rd</sup> year of study, 2 <sup>nd</sup> semester
NUMBER OF ECTS CREDITS	5
Number of Hours per week	3 (2 lecture hours + 1 seminar hours)
NAME OF LECTURE HOLDER	Daniela COJOCARU
NAME OF SEMINAR HOLDER	Ovidiu BUNEA
Prerequisites	Intermediate level of English

#### A GENERAL AND COURSE-SPECIFIC COMPETENCES

# **Professional competences:**

- **C2.1.** Identification and description of the methodologies and evaluation procedures for social programs aimed at vulnerable individuals and categories;
- **C3.1.** To define the specific concepts, methods and techniques to diagnose the social assistance system;
- C3.2. To elaborate strategies and alternative scenario in interpreting the social issues and realities

## Transversal competences:

- **CT1.** Theoretically and practically grounded approach of problematic situations, with the purpose of finding the adequate solutions while adhering to the norms, values and principles of social work;
- **CT3.** Objective self-assessment of the need for job-related training while acknowledging the adequate sources and means for self-improvement and professional evolution.

#### B LEARNING OUTCOMES

- D1. Knowledge, understanding of the basic concepts, theories and methods of the field and area of specialization; their proper use in professional communication
- D2. Use of basic knowledge for explaining and interpreting various types of concepts, situations, processes, projects, etc. associated with the domain

# C LECTURE CONTENT

Elements of evaluation theory

Defining the evaluation of social programs

The stages of the social services evaluation plan

Forms of data collection / methods, techniques, processes and evaluation tools

The role of hypotheses in the evaluation of social programs

Establishment of analysis units / analysis and operationalization of concepts, operational definitions

Theory-based assessment

Evaluation focused on data collected from the field

Quantitative and qualitative sampling in the evaluation of social services

Evaluation of programs and evaluation of social services

Impact assessment

Constructing assessment instruments: validity and fidelity

Structured and unstructured observation / analysis of official documents / use of the interview in evaluating social services Elements of the evaluation report / processes in the management of the programs

## D RECOMMENDED READING FOR LECTURES

Donna M. Mertens and Amy T. Wilson (2019). Program Evaluation Theory and Practice, Second Edition: A Comprehensive Guide. Gildford Press.

Nancy F Barrett (2015). Program Evaluation: A Step-by-Step Guide. Sunnycrest Press.

Huey T. Chen (2015). Practical Program Evaluation: Theory-Driven Evaluation and the Integrated Evaluation Perspective. Sage Publishing.

## E SEMINAR CONTENT

Organization of seminar activities: seminar requirements presentation; thematic presentation seminar

The stages of the social services evaluation plan

Forms of data collection / methods, techniques, processes and evaluation tools

Quantitative and qualitative sampling in the evaluation of social services

Impact assessment

Constructing assessment instruments: validity and fidelity

	Elements of the evaluation report / processes in the management of the programs		
F	RECOMMENDED READING FOR SEMINARS		
	Donna M. Mertens and Amy T. Wilson (2019). Program Evaluation Theory and Practice, Second Edition: A Comprehensive		
	Guide. Gildford Press.		
	Nancy F Barrett (2015). Program Evaluation: A Step-by-Step Guide. Sunnycrest Press.		
	Huey T. Chen (2015). Practical Program Evaluation: Theory-Driven Evaluation and the Integrated Evaluation Perspective.		
	Sage Publishing.		
G	EDUCATION STYLE		
LEARN	IING AND TEACHING METHODS	problematic exposure; discussion; guided observation; independent observation; explanation	
ASSESSMENT METHODS		Evaluation of presentation of reports-seminar projects	
		Written exam	
LANGUAGE OF INSTRUCTION		Romanian / English	